WARRANTY FORM DEALER ID DISTRIBUTOR: DEALER NAME: DEALER CITY/STATE: ___ _____ MODEL: ____ SERIAL NUMBER: ___ OWNER NAME & ADDRESS: ____ **CLAIM** (Workorder) # _____ _____Failure Date _____ USES: CHECK ONE | AGRICULTURAL | CONTRACTOR | RENTAL | HOME OWNER/ HOBBY | INDUSTRIAL ESTIMATED HOURS OF USE: _____ TYPE OF WORK & CONDITIONS: ____ _____ MODEL: _____ H.P. RATING: _____ TYPE OF CARIOR USED: PLEASE DESCRIBE NATURE OF DEFECT AND CAUSE OF FAILURE. THIS MACHINE HAS BEEN RESTORED TO WORKING CONDITION YES NO

QTY.	MTB PART #	DESCRIPTION	MTB INVOICE #	AMOUNT CLAIMED	MFG. USE ONLY
		LABOUR (HOURS) CLAIMED			
		Dealer Travel Time Will Normally Not Be Covered	TOTAL		

_____ SIGNATURE: ____

- 1. PLEASE COMPLETE FORM AND RETURN TO MTB MFG. INC. WITHIN 30 DAYS OF DATE OF FAILURE <u>ALONG WITH PICTURES of DEFECTIVE PARTS</u>. IT IS THE DEALER'S RESPONSIBILITY TO RETURN THE PARTS TO MTB MFG IF SO REQESTED.
- 2. INCLUDE SERIAL NUMBER OF THIS UNIT, COPY OF ORIGINAL BILL OF SALE TO END USER, AND COPIES OF ANY INVOICES OR PACKING SLIPS FOR ITEMS BEING CLAIMED.

MTB MFG INC, 4575 Powell Rd. RR# 3 Wallenstein Ont. N0B 2S0 PHONE: 519-698-9864 Email claim and pictures to Baumalight, the **Serial Number** must be in the subject line of the email

See terms and conditions on following page!

The product is warranted to be free of defects in materials and workmanship under normal use and service, for a period of one year from the date of purchase. This warranty covers parts and labor, but does not cover misuse, negligence and shipping costs to and from the nearest Authorized Service Center.

If equipped with an engine, the engine is covered by the engine manufacturer and is detailed in a separate warranty statement. Authorization from the engine manufacture must be obtained before any work is started on the engine, radiator or any engine mounted parts.

Replacement of individual parts vs. assemblies are at the discretion of the manufacturer.

Warranted replacement parts will be shipped to the customer free of charge via ground shipping. If expedited shipping is requested, the customer will be charged the difference between ground shipping and the cost of expedited shipping. Damage in transit is not covered by warranty.

Baumalight products purchased new must be registered for warranty at https://online-order.baumalight.com/product/product-registration.

Warranty claims must include the original bill of sale. This warranty is extended only to the original purchaser and there is never any warranty on anything sold through auction.

This product must be operated and maintained in accordance with the Operating and Maintenance Instructions supplied with this unit.

Under no circumstances will the manufacturer be liable for any consequential damage or expense of any kind, including loss of profits. The manufacturer is under no circumstances liable for attachment damage of any kind. The manufacturer is not liable for the maintenance of the product. Baumalight will not cover time to diagnose and repair compatibility issues between the operating unit and attachment.

When receiving a shipment from the manufacturer:

- 1. Compare items received with the carriers bill of lading.
- 2. Check for damage before signing for the shipment. If damage is found, note damage on carriers bill of lading and photograph the damage.

Warranty repairs may be done by the end user if the end user is willing and capable.

The Manufacturer's Liability is limited to repair of the product and/or replacement of parts and is given to the purchaser in lieu of all other remedies including incidental and consequential charges. There are no warranties, expressed or implied other than those specified herein. For the nearest Authorized Service Center call the manufacturer.

The allowable time for dealers to perform some repairs can be found on our website in the support section under Service And Instruction Videos & Support. If website does not list a time for the repair, dealer must contact the manufacturer before starting the repair to find how much time will be covered for the activity. The manufacturer will only cover up to 1 hour to diagnose and troubleshoot an issue, regardless of the suggestions recommended by the manufacturer to check and verify an issue.

Dealer time spent contacting Baumalight for questions/diagnosis to be charged toward internal training at the dealer.

Replacement parts sold after the equipment warranty has expired are warranted for a period of 30 days from the date of purchase. Labor, diagnosis and troubleshooting are not covered on replacement parts.